Sample Type: English Test

Name: TOEIC

Useage: Worldwide

Available in: English, Japanese and Spanish

TOEIC

Reading Section

Part 7 (Triple Passages)

Questions 196-200 refer to the following article and e-mails.

(127)

BURNSDALE (September 12)—Construction of the Thornton Complex in the Park district of this city is at least six months behind schedule. This is despite the large amount of funding available to the builders, as well as quick city authorization process. Chen and Hamm Properties owns and manages the project. Jennifer Strong, the building manager, explained in a press release that the delay was caused by shortages of some materials over the past few months. She assured that it will soon be over and that they will announce an official opening date shortly, with tenants able to move in sometime in mid-January.

Some future tenants impatient to move into the apartments have been busy posting comments online. Most of them criticize the property owners for setting an unrealistic deadline at the time the project was initially advertised.

(219)

To: All tenants

From: Danica Snow
Date: November 10
Subject: Opening date

Dear Tenants,

The management of Thornton Complex is happy to announce that the date you can move into your apartment has been finalized and set for December 18. We apologize for the long delay and want to thank you all for your patience.

Please make the necessary preparations to ensure you and your belongings are ready for the big day. Attached to this e-mail you will find a list of movers we have worked with and found to do excellent work. This list has been created by Jennifer Strong and her staff, so it can be trusted. Furthermore, to compensate you for your inconvenience, \$50 will be deducted from the first month's rent of each unit.

Please note that the parking area will still be under construction at the time we open our doors. You are welcome to use the guest parking area, which will be completed at the end of this month. It is large enough to accommodate all of your vehicles. Also, all second-floor tenant amenities, including the fitness center, are still being completed and will not be available for use.

We hope you will enjoy your new apartments. Please do not hesitate to contact me if you have any questions.

Sincerely, Danica Snow (146)

To: Danica Snow

From: Albert Nevin

Date: May 5

Subject: Request

Dear Ms. Snow,

My family moved into one of the apartments at the Thornton Complex about a month ago. After reading a September 12 article on the building opening, we were pleased to be able to move into our apartment in late December. We enjoy the beauty and safety of our surroundings and are generally happy about everything, including the spacious parking lot and the recreational opportunities.

My only disappointment is that I am unable to use the fitness center yet. I had counted on using that, particularly since it is on the floor beneath me. Moreover, the ongoing work at this facility is a nuisance. I work from home and prefer a peaceful and quiet environment. Again, all in all, it has been great to be here.

Thank you,
Albert Nevin

196. According to the article, what caused the construction delay?

- (A) A lack of supplies
- (B) A shortage of workers
- (C) A slow city authorization process
- (D) A low amount of funding

[Passages 1-2]

197. Who sent the list of movers?

(A) A construction worker

- (B) A tenant
- (C) A vendor
- (D) An administrator

198. How may the tenants be compensated for the delay?

- (A) Extra parking slots would be allotted.
- (B) Additional amenities would be provided.
- (C) Each residence would be given a discount.*
- (D) All move-in costs would be waived.

199. Where does Mr. Nevin live?

- (A) On Floor 1
- (B) On Floor 2
- (C) On Floor 3
- (D) On Floor 4
- 200. Why was Mr. Nevin pleased about his apartment move-in?
- (A) He liked a location that was very busy.
- (B) He occupied the place earlier than planned.
- (C) He switched from another building.
- (D) He enjoyed using the fitness center.

Answers, clues and analyses:

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Thank you, Albert Nevin

Question 196: Answer clues and analysis

Correct answer: A

A: This is a reference to "a shortage of some materials." See the color-coded section of Passage 1.

Question 197: Answer clue and analysis:

Correct answer: (D)

Note that Ms. Strong is identified as a "building manager" in Passage 1, and mentioned in Passage 2 as the person who sent the list. See the color-coded sections of both passages.

Question 198: Answer clue and analysis:

Correct answer: C

This is a paraphrase of the \$50 reduction from the first month's rent on each unit.

Question 199: Answer clue and analysis:

Correct answer: (C)

Passages 2-3

Passage 2 notes that the fitness center is on Floor 2. In Passage 3, he mentions that it is just beneath his floor. See the color-coding.

Question 200: Answer clue and analysis:

Correct answer: B

Passages: 1-3

Passage 1 gives a planned move-in date of January, but then Passage 2 moves that up to December. In Paragraph 3, Mr. Nevin writes he is pleased to move in in December, clearly indicating that he was pleased to move in early.

[END]